

# AYLESBURY WOMEN'S AID

## STATISTICS ON ALL SERVICES

APRIL 2016 - MARCH 2017

Total number of women staying in the refuge	55	Total number of children staying in the refuge. NB: 30% of women either had no dependent children or their children were accommodated elsewhere.	46
Total number of women using the Outreach Service	235	Total number of dependent children of Outreach Clients	354
Total number of women using the IDVA (Independent Domestic Violence Advisor) service.	174	Total number of dependent children of IDVA service Clients	230
Total number of men using the male IDVA male service	5		
Total number of women attending Freedom Programmes (Aylesbury and Buckingham)	84	Total number of dependent children of Freedom Programme clients (Aylesbury and Buckingham)	116
Total number of mothers attending the support group run in conjunction with the Helping Hands Programme	7	Total number of children attending the Helping Hands Programme in the community	10
Total number of Helping Hand's Programmes facilitated in schools	11	Total number of children attending programmes in schools	75
Total Number of women attending counselling sessions	67	Total number of dependent children of counselling clients.	82

AGES OF DEPENDENT CHILDREN	RESIDENTS	OUTREACH	IDVA SERVICE	COUNSELLING SERVICE
Under 5	27	134	80	28
5 - 10 years	15	101	75	22
Over 10 years	4	103	68	32
Not recorded		16	7	

<b>AGES OF WOMEN USING THE SERVICES</b>	<b>RESIDENTS</b>	<b>OUTREACH</b>	<b>IDVA SERVICE</b>	<b>COUNSELLING Service</b>
16 -20	4	13	8	0
21 - 25	6	26	28	5
26 - 30	17	42	30	9
31 - 35	10	43	33	12
36 - 40	4	49	27	15
41 - 45	4	21	14	6
46 - 50	6	17	18	12
51 - 55	4	13	5	5
56 - 60		5	3	3
61 - 65	1	5	5	1
66 - 70	0	1	2	
Not recorded			1	3

<b>RESIDENTS LENGTH OF STAY</b>	<b>RESIDENTS</b>
<i>Less than 1 week</i>	6
<i>1 week - 1 month</i>	14
<i>1 - 3 months</i>	10
<i>3 - 6 months</i>	10
<i>6 - 9 months</i>	12
<i>9 - 12 months</i>	2
<i>Over 12 months</i>	1

The refuge had a 97% occupancy rate and the average length of stay was 14.94 weeks

<b>WHERE RESIDENTS MOVED ON TO</b>	<b>RESIDENTS</b>
<i>Another Refuge</i>	9
<i>AVDC - temporary accommodation</i>	1
<i>Home - no protection</i>	3
<i>Home - abuser left</i>	4
<i>Private Rental</i>	2
<i>Rehoused - Housing Association or council another area</i>	2
<i>Rehoused by VAHT/Housing Association in Aylesbury Vale</i>	5
<i>Relatives/Friends</i>	5
<i>Still Resident</i>	14
<i>Temporary Accommodation - another area</i>	3
<i>Unknown</i>	7

<b>REFERRED BY</b>	<b>RESIDENTS</b>	<b>OUTREACH</b>	<b>IDVA SERVICE</b>	<b>COUNSELLING SERVICE</b>
<i>Adult Social Care</i>		2		
<i>Advice Line</i>		1		
<i>Another Refuge/other Domestic Violence Service</i>	15		7	
<i>Aylesbury College</i>	1			
<i>Aylesbury Vale District Council</i>				
<i>Children's Centre</i>				
<i>Citizen's Advice Bureau (CAB)</i>				
<i>Council/Housing Assoc. from another area</i>	6			
<i>Counselling</i>		4		
<i>Family/Friend</i>	2	1		
<i>Health</i>				
<i>Health Visitor</i>		8		
<i>Homeless Charity</i>				
<i>Housing Association</i>		6		
<i>IDVA</i>		4	2	
<i>ISVA</i>		1		
<i>MARAC boards from other areas</i>				
<i>Mental Health Services</i>				
<i>Midwife</i>		1		
<i>Other Statutory Agency</i>		3		
<i>Other Voluntary Agency</i>		4	1	
<i>Outreach (AWA)</i>	2	6	11	62
<i>Police</i>	2	3	133	
<i>Probation</i>		1	2	
<i>Refuge</i>		2		
<i>Safeguarding in Education</i>				
<i>School</i>		1		
<i>Self (including National Helpline)*</i>	23	176	1	5
<i>Social Care (Children &amp; Young People)</i>	2	9	4	
<i>Substance misuse agencies</i>		2	1	
<i>Teacher</i>	1			
<i>Victim Support</i>	1		12	
<i>Young People's Service</i>				

<b>WHERE RESIDENTS/CLIENTS CAME FROM</b>	<b>RESIDENTS</b>	<b>OUTREACH</b>	<b>IDVA SERVICE</b>	<b>COUNSELLING SERVICE</b>
<i>Aylesbury Vale</i>	7	225	125	67
<i>Wycombe</i>	4			
<i>Other parts of Buckinghamshire</i>	1	10	49	
<i>Other Areas</i>	43			

<b>INFORMATION/ADVICE CALLS RECEIVED (REFUGE)</b>	
<i>Information/Advice Calls from clients</i>	110
<i>Information /Advice Calls from other agencies</i>	41

<b>REFUGE SPACE FOUND IN OTHER AREAS FOR WOMEN AND THEIR CHILDREN FROM THE AYLESBURY AREA.</b>	<b>NUMBER</b>
<i>Women</i>	61
<i>Children</i>	63

<b>WOMEN AND CHILDREN REFUSED REFUGE SPACE DUE TO LACK OF AVAILABILITY</b>	<b>NUMBER</b>
<i>Women</i>	154
<i>Children</i>	166

<b>WOMEN REFUSED REFUGE SPACE AS UNABLE TO OFFER APPROPRIATE SUPPORT</b>	<b>NUMBER</b>
<i>Severe Mental Health Difficulties</i>	6
<i>Severe Drug and Alcohol Dependency</i>	3
<i>Not current Domestic Violence</i>	5
<i>Disabled Unit not available</i>	3
<i>No Recourse to Public Funds</i>	5

<b>BREAKDOWN OF AFTERCARE SERVICE FOR EX-RESIDENTS</b>	<b>EX-RESIDENTS</b>
<i>Visits to the refuge</i>	52
<i>Calls for support and information</i>	68
<i>Advocacy phone calls/emails/letters</i>	22
<i>Accompanied to courts/solicitors/case conferences etc.</i>	3
<i>Resettlement visits to ex-residents homes</i>	5
<b>TOTAL CONTACTS</b>	<b>151</b>

<b>LIVING ARRANGEMENTS OF RESIDENTS AND CLIENTS</b>	<b>RESIDENTS</b>	<b>OUTREACH</b>	<b>IDVA SERVICE</b>
<i>Married/living with partner</i>	41	67	42
<i>With partner but living separately</i>	4	28	9
<i>Separated/divorced</i>	4	138	120
<i>Living with family</i>	6	2	3
<i>Average Length of Relationship</i>	7 years	6.5 years	7.5 years

Refuge: 2 Clients were fleeing their father, 1 her brother, 2 their sons and 1 from the whole family.

<b>OUT OF HOURS CALLS</b>	<b>AYLESBURY</b>	<b>WYCOMBE</b>	<b>CHILTERNES</b>
<i>Problems in the refuge - support</i>	17	1	
<i>Problems in the refuge - maintenance</i>	23	1	
<i>Messages/Advocacy with police/social services/friends etc.</i>	13	3	1
<i>Women seeking information/advice</i>	25	9	3
<i>Refuge space refused due to lack of space due to lack of space in Buckinghamshire</i>	6	2	2
<i>Calls from out of area</i>	19		
<i>Emergency Admittance</i>	1	1	
<b>Total</b>	<b>104</b>	<b>17</b>	<b>6</b>

<b>BREAKDOWN OF SERVICES TO OUTREACH/IDVA CLIENTS</b>	<b>IDVA/OUTREACH SERVICES</b>
<i>Calls to and from clients for information and/or support</i>	4273
<b>Clients visit to office:</b>	
<i>Support Meetings</i>	392
<i>Solicitor's Appointment</i>	184
<i>Counselling</i>	302
<i>Support Meetings in another venue</i>	35
<i>Advocacy phone calls/letters</i>	1298
<i>Accompanying to court, solicitors etc.</i>	82
<i>Number of Case Conferences attended</i>	32
<i>Number of Core Group meetings attended</i>	38
<b>TOTAL NUMBER OF CONTACTS</b>	<b>6636</b>

<b>TYPES OF ABUSE EXPERIENCED</b>	<b>RESIDENTS</b>	<b>OUTREACH CLIENTS</b>	<b>IDVA CLIENTS</b>
	<i>Women</i>	<i>Women</i>	<i>Women</i>
<i>Emotional/Psychological</i>	40	129	75
<i>Financial</i>	31	63	32
<i>Physical</i>	35	86	61
<i>Sexual</i>	16	38	32
<i>Jealous/Controlling behaviour</i>	33	95	56
<i>Surveillance/Harassment/Stalking</i>	30	49	36
<i>Threats to kill</i>	28	36	41
<i>Attempted strangulation/suffocation</i>	19	28	33
<i>Physical injury requiring treatment by GP</i>	10	10	7
<i>Physical injury requiring treatment at A &amp; E or hospital</i>	7	7	17
<i>Surveillance/harassment online or through social media</i>	5	14	9
<i>Harm or loss of unborn child</i>	4	6	3
<i>Abuse to pets</i>	9		
<i>Threat to kill child</i>	1		
<i>Abusive in front of children</i>	46		
<i>Forced to have a termination</i>	2		

<b>Families with Contact Issues</b>	<b>Refuge</b>		<b>Outreach</b>		<b>IDVA Service</b>	
	<i>No of families</i>	<i>No of children</i>	<i>No of families</i>	<i>No of children</i>	<i>No of families</i>	<i>No of children</i>
	2	2	140	223	97	173

<b>SOCIAL CARE INVOLVEMENT WITH RESIDENTS AND CLIENTS CHILDREN</b>	<b>RESIDENT'S CHILDREN</b>	<b>OUTREACH CLIENT'S CHILDREN</b>	<b>IDVA CLIENT'S CHILDREN</b>	<b>COUNSELLING CLIENT'S CHILDREN</b>
<i>Social Services Involved</i>	5	51	91	10
<i>Children on a Child Protection Plan</i>	1	42	43	
<i>Children in Need</i>	2	39	32	

<b>EQUAL OPPORTUNITIES MONITORING</b>	<b>RESIDENTS</b>	<b>OUTREACH</b>	<b>IDVA CLIENTS</b>	<b>COUNSELLING</b>
	<i>Women</i>	<i>Women</i>	<i>Women</i>	<i>Women</i>
<b>a) White</b>				
• <i>British</i>	29	152	98	52
• <i>Irish</i>	2	1	1	1
• <i>Gypsy or Irish Traveller</i>	1			
• <i>Eastern European</i>		18	5	1
• <i>White - Other</i>	4	7	6	2
<b>c) Mixed</b>				
• <i>White/Black Caribbean</i>	2	3	1	
• <i>White and Asian</i>		3	2	
• <i>White/Black African</i>		1	2	1
• <i>Mixed Race other</i>	3	2		
<b>d) Asian</b>				
• <i>Asian British</i>	1	3	2	1
• <i>Pakistani</i>	6	11	7	
• <i>Banlgadeshi</i>				
• <i>Indian</i>		4	2	
• <i>Asian - Other</i>	1	2	4	1
<b>e) Black</b>				
• <i>Black British</i>	1			1
• <i>Caribbean</i>	1	2	2	
• <i>African</i>	3	3	1	
<b>a) Other Ethnic Group</b>				
• <i>Other Ethnicity</i>		3	1	
<b>g) Disabled</b>	2	20	14	
<b>h) Declined</b>	1			
<b>Not recorded</b>		20	40	7

<i>TRAINING/PRESENTATIONS/AWARENESS RAISING</i>	<i>Number of Sessions</i>	<i>Number of attendees</i>
<i>Awareness Raising/workshops for Young People</i>	<i>5</i>	<i>125</i>
<i>Awareness Raising /Workshops- Statutory Agencies</i>	<i>4</i>	<i>49</i>
<i>Presentations - Voluntary Agencies</i>	<i>5</i>	<i>56</i>
<i>Training - Statutory Agencies</i>	<i>1</i>	<i>18</i>
<i>AWARE (Aylesbury Women's Aid Relationship Empowerment) course for teenage girls</i>	<i>6</i>	<i>3</i>
<i>Helping Hands Programme for 4 -11 years</i>	<i>24</i>	<i>21</i>
<i>Freedom Programme Awareness</i>	<i>2</i>	<i>25</i>
<i>Freedom Programmes</i>	<i>6 programmes</i>	<i>60</i>